

Making the right thing even when no one is looking is an example of integrity.

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## Hi There!

we rises to the occasion to meet the specific needs of our customers. Doing the right thing even when no one is looking is an example of integrity.



# **Table Of Content**

| About Company                      | 05 |
|------------------------------------|----|
| Message From Ceo                   | 06 |
| Industries We Cater To             | 07 |
| Our Services                       | 08 |
| Company Trade License              | 14 |
| Company Quality Statement & Policy |    |
| Company Safety Statement & Policy  | 18 |



We are excited to present Founded in Dubai, Raigah is Systems Integrating company that specialists in installing various SMATV/IPTV Satellite Systems, CCTV, Audio Video Intercom, Access control/-Time Attendance, and Gate Barrier Suppliers in the UAE. Our team of in-house system designers, engineers, programmers, and installers maintains various industry certifications, ensuring you receive the most cutting-edge technologies and highest quality audio video experience, whether it be in the workplace, hotels, villas, pubs, offices, residential, retail, or hospitality. Users eagerly look for solutions as products and technology both advance and change daily. Our company has developed into one of the top providers of technical maintenance services in Dubai.

**ABOUT** 

We offered a variety of services, but our main specialties were electrical upkeep, plumbing, air conditioning repair, swimming pool repair, and carpentry.



### **CEO MESSAGE**

Raigah was founded to provide people who live far from their 'own home' with affordable and high-quality services in all fields, as well as a living environment. Our companies' success can be attributed to our ability to continuously identify and respond to changing market demands. In everything we do, we maintain our core values of integrity, respect, involvement, and quality. These values are shared by our people, have contributed significantly to our success, and will continue to do so in the future.

We have implemented processes and policies across the board in order to meet and exceed the high standards we have set for ourselves. Our highly qualified, skilled, and customer-focused employees help us realize our vision.

## INDUSTRIES WE CATER TO



RESIDENTIAL BUILDING



COMMERCIAL BUILDING



**HOSPITALITY** 



EDUCATION BUILDING

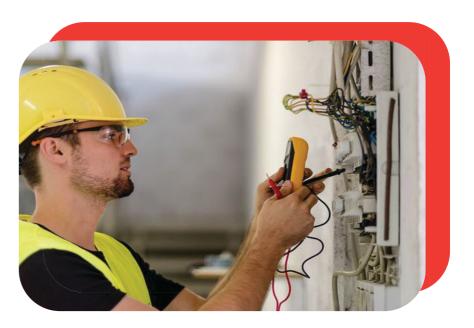


GOVERNMENT BUILDING



INDUSTRIAL BUILDING

### **ELECTRICAL SERVICE**



Electrical fittings and repairs are very important for the safety of homes. Proper fittings and repair ensures power saving and eliminates fire hazards. It also helps to elongate the life of electrical things. Our qualified and expert persons make sure of the safety of homes. From changing light bulbs in your home if you are running short of time to do it yourself to replacing any electrical item in your home or installing new switches, installing new plug sockets and installing light fittings.

We specialize in low and medium voltage electrical contracting services. Our scope of work includes end-to-end electrical solution performing a wide range electric-related work at projects, we benefit our clients by offering cost-effective quality services and procurement of electrical goods at the best available prices.

We offer competitive solutions to our clients' specific applications both indoor and outdoor.

- LV LEC Distribution Panels (AC/DC)
- LV NEMA-Ansi Distribution Panels (AC/DC)
- Switch racks/Mounting racks (4, 4X, 7)
- LV switchgears, switchboards & MCCs

PAGE 5 PAGE 6

### AIR CONDITIONING SERVICE



Raiqah Services is known as an ac maintenance company in Dubai is there to cater the cooling issue. So you can contact us in case you want to repair your air conditioning setup or you want to install a new setup. You can contact us any day anytime as we are available throughout the week. We offer maintenance for your air conditioning units, keeping them working at optimum performance and ensuring you can rely on them when you need them the most. Our team of skilled engineers will work to accommodate you, setting up regular servicing or one-off maintenance visits as required.

We undertakes HVAC Works for all type of buildings such as Hotels, Malls, Hospitals, Pharma, Food Industrial facilities, Warehouse buildings and Office buildings. We offers turnkey project solutions, as per Client specifications or cost saving value engineering proposals to suit Client needs starting from Engineering design, Procurement, Supply, Installation, Testing & Commissioning and Maintenance of types of HVAC systems.

### MASONRY & TILLING SERVICE



We have experienced masons for all your masonry work and tilling work, Even if you are looking of complete villa tilling work or just replacement of some broken tiles, we will handle any kind of masonry or tilling work. Our professionals will handle any water-proofing work either on the rooftop or in the walls next to the toilets.

### LOW CURRENT SYSTEM

#### **CCTV SYSTEM**



We involve in supply, installation, and maintenance of security systems like CCTV Dubai. We deal in security products like CCTV and central alarm monitoring station. We can help you in designing the right CCTV security system and in selecting the right CCTV security system tool for all your needs. We have installed CCTV security systems in villas, hotels, shopping malls, banks, factories, warehouses, offices, flats, commercial and residential buildings in Dubai and other parts of UAE. We have the technical capabilities and experience to handle any kinds of projects for CCTV in Dubai.

#### **ACCESS CONTROL SYSTEM**

Today's access control security system technology offers tremendous benefits to organizations of every size and scope. You can save money and improve security by automatically managing access at entrances with the swipe or scan of an access control card. You can also safeguard critical information stored in your networks and databases. You'll discover it simple and affordable to combine your photo ID, access control, time and attendance, and other functions into a single card, whether you oversee a few or dozens of doors and restricted areas.



PAGE 7 PAGE 8

#### STRUCTURED CABILING SYSTEM



Every business depends on structured cabling, so choosing the best service provider is essential. To do fibre cabling correctly, also referred to as structured cabling, requires extensive knowledge. We guarantee that the structured cabling in the UAE has the capacity and capability to seamlessly stabilise and easily integrate various technologies to advance your company.

#### **INTERCOM SYSTEM**

Our security system includes the highest-quality intercom products that are readily available world-wide. An intercom, also known as a door phone, is a standalone voice communications system used inside a building or small collection of buildings for security purposes. For better safety and communication, the majority of offices have intercom systems. Between multiple rooms or cabins in a single building, this electronic communication system has really made communication simpler.



#### **PUBLIC ADDRESS SYSTEM**



We offer public address system, which includes a microphone, amplifier, and loudspeakers, enables a speaker to address a sizable audience. We provide a thorough analysis of current crisis management systems, a prediction of foundation commotion levels and other factors that may affect sound generation, and a determination of acoustic requirements for performance.

#### **SMATV & IP-TV SYSTEM**



Service providers are opting the new ways for TV channel subscriptions to reach the spectators despite the change in viewing habits. In the present broadcasting system, users still don't have the choice to watch shows whenever they desire. Due to the change in digital technology, IPTV (Internet Protocol Television) is becoming more popular as consumers have the choice to watch programs when they wish. SMATV (Satellite Master Antenna Television) allows users to receive programming straight from the satellite. We continue to be the leading providers of Free-to-air and Pay channel content, through the latest technologies in IPTV, Dubai and SMATV, Dubai.

### CARPENTRY Work

Our services are extensive and all-encompassing. We are skilled at providing the best solutions for the residential, commercial, and industrial sectors. Wooden floors are becoming more and more popular among property owners for their homes and businesses these days. The beautiful and distinctive grainy appearance of hardwood floors can create a cosy and welcoming atmosphere inside. Wooden floors are more accessible than ever, can withstand the test of time, and come in a variety of materials, styles, and colours, ensuring a higher return on your investment.



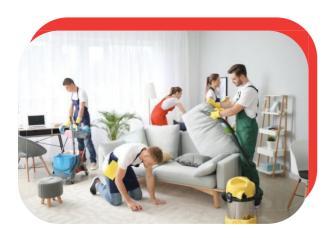
PAGE 9 PAGE 10

### PAINTING Work

We offers a wide range of residential and commercial painting and decorating services. Our highly skilled and fully qualified painters and decorators are available to offer a first-rate painting and decorating service. Our qualified decorators can offer a prompt, dependable, and reasonably priced service, regardless of the scope of the decorating contract. Our team of knowledgeable painters has specialists in a range of services, including waterproofing, epoxy floor coatings, wood finishes, and interior and exterior painting. We are ideal choice for all of your painting projects thanks to our emphasis on client satisfaction, on-time completion, and attention to detail. Let us assist you in realising your vision and leaving a lasting impression.

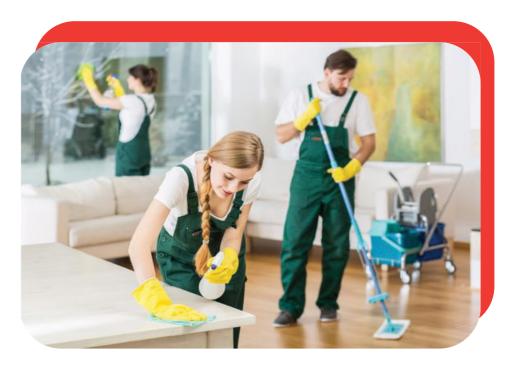


## VILLA/ APARTMENT CLEANING



We are a team of skilled cleaning specialists providing thorough home cleaning services in Dubai. You can enjoy more time in your busy life while our skilled servicemen handle all types of deep cleaning. Dusting, sweeping, mopping, and washing floors, toilets, showers, tubs, driveways, windows, and counters. Vacuuming carpets, upholstery, and any other dusty surface. Cleaning all surfaces in the kitchen and bathroom. Making beds and fluffing pillows.

### Deep Cleaning Work



To guarantee a hygienically clean working environment, regular deep cleaning is essential. It is crucial to get rid of all dust, bacteria, germs, and dirt because doing so will also get rid of odors and sickness. Deep cleaning is done in places that regular cleaning cannot reach, including bathrooms, showers, sinks, urinals, baths, etc. Ablutions, flooring, and tiles are few places where specialized chemicals are used. The proper PPE must be worn by employees. This includes protective gear like dust masks, gloves, and safety boots.

#### Carpet cleaning/office cleaning:

- Office cleaning is essential to get rid of dust and other debris that accumulates throughout the day.
- Vacuuming is done on a daily basis.
- · Small areas must be cleaned on a daily basis, and spills must be cleaned as necessary.
- Tables, chairs, and AC grills are cleaned as often as needed.
- Carpets cleaned with steam cleaning remove stains and dirt that a hoover cleaner is unable to remove from the carpet. Refreshing the carpet and maintaining the building's cleanliness are also important.

PAGE 11 PAGE 12

### COMPANY TRADE LICENSE



Register No.



|      | صة مهنية  |         |
|------|-----------|---------|
| Prof | fessional | License |

تفاصيل الرخصة / License Details License No. رقم الرخصة 1131587 مؤسسة رائقة للخدمات الفنية الإسم التجارى RAIQAH TECHNICAL SERVICES EST. **Trade Name** Legal Type مؤسسة فردية الشكل القانوني Sole Establishment **Expiry Date** 29/12/2023 تاريخ الإنتهاء **Issue Date** 30/12/2022 تاريخ الإصدار الرقم العالمي D&B D-U-N-S ® Main License No. 1131587 رقم الرخصة الام

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Maintenance Electrical Fittings & Fixtures Repairing & Maintenance

Air-Conditioning, Ventilations & Air Filtration Systems

Installation & Maintenance

**Plaster Works** 

**Painting Contracting** 

Wallpaper Fixing Works

Carpentry & wood Flooring Works

**Building Cleaning Services** 

Floor & Wall Tiling Works

Plumbing & Sanitary Installation

False Ceiling & Light Partitions Installation

نشاط الرخصة التجارية / License Activities

اعمال تركيب المعدات الكهر وميكانيكية وصيانتها

إصلاح وصيانة التمديدات والتركيبات الكهر بائية

تركيب انظمة التكييف والتهوية وتنقية الهواء وصيانتها

اعمال البلاستر

عضوية الغرفة

اعمال الاصباغ والدهانات

أعمال تركيب ورق الجدران

أعمال النجارة و تركيب الأرضيات الخشبية

خدمات تنظيف المبانى والمساكن

أعمال تبليط الأرضيات والجدران

تركيب الأدوات والتمديدات الصحية

تركيب الأسقف المعلقة و القواطع الخفيفة

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# COMPANY QUALITY STATEMENT & POLICY



### مؤسسة رائقة للخدمات الفنبة **RAIOAH TECHNICAL SERVICES EST**

#### **Quality Policy:**

#### Customer-related objectives

- Identify and incorporate our customers' needs and expectations into our products and services.
- Pick up the opinions of our customers about our products and services on a regular basis to determine their level of satisfaction.
- Marketing products and services must meet customer expectations.
- support and manage relationships with current customers to maximize their lifetime value to the company;

#### Goals related to our process

- The company's internal processes and their interactions are identified and monitored to ensure proper implementation.
- Analyse is the continuation of all processes to establish a continuous improvement, based on the results obtained and the objectives set.
- The company's personnel have knowledge of the company's mission, meets its objectives, and meets the established media to obtain them.
- The goal of Service Strategy is to help service providers to operate and grow successfully in the long-term and provide the ability to think and act in a strategic manner.

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For Raigah Technical Services Est.

Mohamed Nazeer.

Manager.

# **COMPANY Safety and Statement Policy**



### مؤسسة رائقة للخدمات الفنية RAIOAH TECHNICAL SERVICES EST

#### **Safety Policy:**

We are committed to a strong safety program that protects its employees, property, and the public from accidents. All supervisors and staff must be committed to reducing the risk of injury.

Supervisors will be held accountable for the health and safety of their subordinates. Supervisors must ensure that machinery and equipment are safe, and that staff follow established safe work practices and procedures. To protect their health and safety, staff must receive adequate training in their specific job tasks.

Every employee must protect his or her own health and safety by following the law and the company's safe working practices and procedures. Our goal is to have a workplace that is free of injuries and accidents. We can achieve this through continuous safety and loss control.

Having clear reporting procedures helps employees and their employers act decisively in a matter of seconds, minimizing further injury and harm. Such a report would include specifics on how to report incidents, which types of incidents should be reported, who to report them to and how quickly this needs to get done.

Employees regularly do work that requires personal protective equipment, it's smart to have a policy that states the circumstances under which employees must wear special gear and the proper ways to use it. It's especially important to review this information with new hires who might not be used to wearing PPE.

We recognize effective environmental management as a corporate priority and develop policies, programs, and practices to that end.

For Raigah Technical Services Est.

Mohamed Nazeer.

Manager.